## Kvaser Memorator 2xHS v2 User's Guide



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### 1 About this manual

This manual is intended for Kvaser Memorator 2xHS v2 users. This document contains a description of the hardware's properties and general instructions for connecting the device to a computer.



### 2 Introduction

This section will describe the functions and features of the Kvaser Memorator 2xHS v2.



You must charge the battery before using your Kvaser Memorator 2xHS v2 for the first time. See Section 3.4, Power supply, on Page 10 for more information.

#### 2.1 Welcome to Kvaser Memorator 2xHS v2

Kvaser Memorator 2xHS v2 is a small, yet advanced, portable CAN data logger that handles transmission and reception of standard and extended CAN messages on the bus with a high time stamp precision. Kvaser Memorator 2xHS v2 can also be used as a powerful real time CAN to USB interface. It is compatible with applications that use Kvaser's CANlib.

This guide applies to Kvaser Memorator 2xHS v2 devices listed in Table 1.

Device	Product Number (EAN)	Firmware
Kvaser Memorator 2xHS v2	73-30130-00821-2	v3.3

Table 1: Kvaser Memorator 2xHS v2 devices and their product numbers.





Figure 1: Kvaser Memorator 2xHS v2

### 2.2 Major features

- Data logger
- USB CAN interface.
- Quick and easy plug-and-play installation.
- Supports both 11-bit (CAN 2.0A) and 29-bit (CAN 2.0B active) identifiers.
- 100% compatible with applications written for other Kvaser CAN hardware with Kvaser CANlib.
- High-speed CAN connection (compliant with ISO 11898-2), up to 1 Mbit/s.
- Fully compatible with J1939, CANopen, NMEA 2000® and DeviceNet.



- Supports silent mode for analysis tools listen to the bus without interfering.
- Simultaneous operation of multiple devices.
- One SD card slot for logging.
- Logger status is indicated with externally visible LEDs.

#### 2.3 Interface and logger

Kvaser Memorator 2xHS v2 provides a CAN bus interface through a standard USB interface or logs data from a CAN bus to a standard SD card. The device is in Interface mode when connected to the PC via USB, and in Logger mode when only connected to CAN power.

Kvaser Memorator 2xHS v2 can log continuously, or logging can be triggered by external triggers (rising or falling edge) and/or by messages on the CAN bus (triggered by identifier, data contents or error frames.) Pre- and post-trigger times can be set.

To enhance logging performance, Kvaser Memorator 2xHS v2 can filter out messages to be logged. The identifiers can be picked from a database file, or all messages can be logged.

#### 2.3.1 Triggers

Triggers are useful if you want the Kvaser Memorator 2xHS v2 to start logging when something special happens. An example of a trigger is a specific incoming CAN message.

The triggers are combined using logical operators into expressions. More than one trigger may be used in an expression.

An action is then associated with the expression, where the action describes what should happen when the expression is true, e.g. start logging.

Kvaser Memorator 2xHS v2 supports two expressions and may associate one single action to each expression.

### 2.4 Configuration software in the PC

To be able to configure Kvaser Memorator 2xHS v2, you need to install Kvaser Memorator Config Tool which can be downloaded at http://www.kvaser.com/download/. The Kvaser Memorator Config Tool will assist in:



- Configuration of the CAN controller (e.g. bit rate and filters).
- Configuration of the trigger conditions (including up to 32 bit signals from databases).
- · Configuration of message filters.
- Downloading configuration via USB or SD card reader.
- Extracting logged messages via USB or SD card.
- Converting files logged in Kvaser Memorator 2xHS v2 to several different formats.

For a detailed description, and how to get started, see the on-line help available inside Kvaser Memorator Config Tool.

#### 2.5 Additional software and documentation

The Kvaser CANlib SDK includes everything you need in order to develop software for Kvaser CAN hardware. The SDK contains full documentation and many sample programs, written in C, C++, C#, Delphi, Python and Visual Basic. All Kvaser CAN interface hardware share a common software API. Programs written for one device type will run without modification on other device types.

The latest versions of documentation, software and drivers can be downloaded for free at http://www.kvaser.com/download/.



### 3 Kvaser Memorator 2xHS v2 hardware

In this section you can read more about the CAN channels, power supply and LED indicators.

#### 3.1 Hardware installation

The Kvaser Memorator 2xHS v2 may be inserted in any free USB socket on the host computer. You do not need to switch the power off before inserting or removing the device.

For the Kvaser Memorator 2xHS v2 to communicate with the host computer, the correct version of the Kvaser driver and firmware must be installed. The firmware is downloaded and installed directly on the Kvaser Memorator 2xHS v2 and the driver is installed on the host computer. The latest version of the driver and firmware can be downloaded from http://www.kvaser.com/download/.

The driver is installed by running the file kvaser\_drivers\_setup.exe.

For information on how to upgrade the firmware, see Section 4.7, Updating the firmware, on Page 21.

#### 3.2 USB connector

The Kvaser Memorator 2xHS v2 has a standard USB type "Micro-B" female connector.



Figure 2: Micro USB cable connected to the Kvaser Memorator 2xHS v2.

Connect the device to your computer using any high quality USB 2.0 certified cable. The maximum USB cable length is 5 m ( $\sim$  16 ft). If you need a longer cable, you can use USB hubs or USB extension cables with a built-in hub. By chaining up to 5 hubs, you can achieve an effective cable length of up to 25 m ( $\sim$  82 ft).



As USB cables become longer they are more sensitive to EMI, because they make a longer antenna that can pick up more noise. These issues can be mitigated by using higher quality cables with better shielding. Thicker cables tend to be better than thin ones, and braided shielding tends to be more reliable than only foil. Furthermore, longer cables may introduce signal degradation and timing issues that, if necessary, can be mitigated using shorter cable segments combined with hubs that amplify the signal and handle delays on a per-cable basis.

#### 3.3 CAN channels

The Kvaser Memorator 2xHS v2 has two CAN Hi-Speed channels with separate 9-pin D-SUB CAN connectors (see Figure 3). See Section 4.3, CAN connectors, on Page 17 for pinout information.



Figure 3: CAN connector on Kvaser Memorator 2xHS v2

### 3.4 Power supply

The Kvaser Memorator 2xHS v2 can be powered through the CAN 1 connector and through the USB connector.

To operate the Kvaser Memorator 2xHS v2 in logger mode, you **must** supply power through the CAN 1 connector. To use the device as a USB CAN interface or to configure the device, power on the USB side is sufficient.

The Kvaser Memorator 2xHS v2 contains a battery that needs to be fully charged before using the device for the first time. Connect the Kvaser Memorator 2xHS v2 to either a powered USB port or supply power through the CAN connector and let the battery charge overnight.



The battery inside the Kvaser Memorator 2xHS v2 is used for powering the real time clock and ensuring a safe shutdown of the device when disconnected. When in logger mode, the Kvaser Memorator 2xHS v2 can also use the battery to extend the logging time by a number of seconds (accessible from the Power Settings in Kvaser Memorator Config Tool).

To maintain a healthy battery you need to:

- Always connect the Kvaser Memorator 2xHS v2 to a properly powered USB hub when connected to a computer.
- When using the feature to extend time to live after CAN power is disconnected, always make sure to recharge the device between each use.
   To fully recharge the device, connect to power for up to 20x "live time" (e.g. 15s battery use might require up to 5 min of recharging).
- If the Kvaser Memorator 2xHS v2 is not used regularly, ensure the device is recharged at least twice a year overnight at room temperature.



All charging times are given at temperatures between  $-10\,^{\circ}$ C to  $+40\,^{\circ}$ C. In warmer and colder temperatures the charging time will increase.

See Section 4.3, CAN connectors, on Page 17 for information on how to connect power to the connector. The supply power should be in the range specified in Section 4.2, Technical data, on Page 17.

#### 3.5 SD Card

You can use SD, and SDHC cards with your Kvaser Memorator 2xHS v2 for logging. The Kvaser Memorator 2xHS v2 is built with industrial environments in mind, but please note that the SD card used can be a limiting factor. By using a quality card that matches the specifications of the Kvaser unit, you minimize the risk for data corruption or lost data.

Insert the SD card upside down into your Kvaser Memorator 2xHS v2 (see Figure 4 on Page 12). Do not apply excessive force.

To remove the SD card, open the access door and using a finger or a small coin, gently press on the edge of the SD card until a click is heard. Release the card and it will partially eject. Remove the SD card completely.



The setting of the write protection switch on SD cards is disregarded by design. The Kvaser Memorator 2xHS v2 will write to the disk even if the write protection switch is set.





Figure 4: Inserting SD card into the Kvaser Memorator 2xHS v2.

#### 3.6 LED Indicators

The Kvaser Memorator 2xHS v2 has one power LED and one traffic LED for each CAN channel as shown in Figure 5. Their functions are described in Section 4.1, Definitions of LED states and colors, on Page 14.



Figure 5: LEDs on the Kvaser Memorator 2xHS v2.

### 3.7 Troubleshooting

Use "Kvaser Hardware" in the Control Panel to verify that the computer can communicate with the Kvaser Memorator 2xHS v2. If the firmware version shown is all zeros, there are communication problems.

If the LEDs are not flashing or do not light up at all, check the power supply. If the battery has been depleted, no LEDs will light up. Connect the Kvaser Memorator 2xHS v2 to either a properly powered USB port or supply power through the CAN connector and let the battery charge overnight.



## 4 Appendices

In this section you will find technical information about the Kvaser Memorator 2xHS v2 and its connectors.

#### 4.1 Definitions of LED states and colors

A Kvaser device has two basic types of LEDs; Power and Traffic. These are dual colored as shown in Table 2. A device with multiple CAN channels has one Traffic LED for each CAN channel. When the device has more than one channel a space and digit is added on the label, CAN 1, CAN 2 etc. The red Traffic LEDs are also used to indicate errors by using all red Traffic LEDs simultaneously.

LED	Label	Color
Power	PWR	Green/Yellow
Traffic	CAN	Yellow/Red

Table 2: The different type of LEDs.

The following definitions is used to describe the state of an LED:

**Off** The LED is off and no light is emitted.

**Flash** The LED is lit up for a very short time. A single flash may be hard to see and a continuous set of flashes will look the same as On.

**Slow Blink** The LED is repeatedly turned On and Off. The On and Off phase is equal in time.

**Fast Blink** The LED is repeatedly turned On and Off but with a higher frequency than Slow Blink. The On and Off time is still equal.

**On** The LED is constantly emitting light.

**Slow Waver** This is a variant of Slow Blink but instead of being Off, a second color is On. This is only possible with a dual colored LED.

**Fast Waver** The LED is alternating between two colors as in Slow Waver but using a higher frequency.

**Running** This means that all LEDs are lit, one at the time, in sequence with every color available i.e. "Power green->Power yellow->Traffic 1 yellow->Traffic 1 red->Traffic 2 yellow->Traffic 2 red->..."

As an example, "Slow Waver (Green/Yellow)" means that the LED is slowly blinking by alternating between green and yellow.



#### 4.1.1 Interface mode

The device is in Interface mode when connected to the PC via USB. If the Power LED is showing a steady green light, the device is in Interface mode and working correctly. When connected to the computer for the first time, the Power LED will blink slowly in yellow until the driver is installed and the device has received a USB configuration.

When in Interface mode, if the Power LED is yellow for an extended period, something is wrong. Please see Table 3.

When the device is connected to Kvaser Memorator Configuration Tool (in Interface mode), the LED will be showing any of the states shown in Table 5.



The power should never be removed during disk activity or when firmware update is in progress.

Power LED	Traffic LED	Description
Slow Blink (Yellow)	All off (-)	Waiting for USB configuration
Slow Waver (Green/Yellow)	Slow Waver (Yellow/Red)	Firmware configuration error <sup>1</sup>
Slow Waver (Green/Yellow)	All Slow Blink (Yellow)	Power problem <sup>2</sup>

Table 3: Yellow Power LED shows problems in Interface mode.

Traffic LED	Description
Off (-)	Idle, no CAN traffic
Flash (Yellow)	CAN message received or sent
Flash (Red)	Error frame received
All Fast Blink (Yellow)	Firmware update is in progress
Fast Blink (Red)	CAN channel is error passive
On (Red) <sup>3</sup>	CAN overrun

Table 4: Traffic LED shows CAN bus status in Interface mode and Logger mode.

Power LED	Traffic LED	Description
Running	Running	Device is communicating with Memorator Tools
On (Green)	All Fast Blink (Yellow)	Disk activity such as formatting or firmware update is in
		progress

Table 5: LED indications when connected to Kvaser Memorator Configuration Tools.

<sup>&</sup>lt;sup>3</sup>The red Traffic LED indicating overrun will stay on until the device goes bus off.



<sup>&</sup>lt;sup>1</sup>This should not normally happen. If it does, please contact Kvaser support.

<sup>&</sup>lt;sup>2</sup>This indicates low power supply, such as using an unpowered USB hub.

#### 4.1.2 Logger mode

The device is in Logger mode when only connected to CAN power. If all the Traffic LEDs are showing the same pattern (most likely including red) there is some problem and the Power LED will indicate what type of problem according to Table 6 on Page 16.

When in operational mode, the green Power LED shows what state the device is in (armed, active or stopped), see Table 7, and the Traffic LEDs are showing the status of the CAN bus in the same way as in Interface mode, see Table 4 on Page 15.

Power LED	Traffic LED	Description
Fast Waver (Green/Yellow)	All Fast Waver (Yellow/Red)	Firmware or Hardware error <sup>4</sup>
Fast Waver (Green/Yellow)	All Slow Waver (Yellow/Red)	Battery fault
Yellow On	All Slow Blink (Red)	Disk full or Disk error
Yellow On	All Fast Blink (Red)	Configuration file missing or corrupt <sup>5</sup>

Table 6: When all Traffic LEDs are showing the same pattern, the Power LED indicates the problems in Logger mode.

Power LED	Description
On (Green)	Device Armed
Fast Blink (Green)	Logging active
Slow Blink (Green)	Logging stopped due to trigger

Table 7: The green Power LED indicates that the device is in a valid state.

<sup>&</sup>lt;sup>5</sup>This also includes the case where a t program failed to load and start as configured.



<sup>&</sup>lt;sup>4</sup>This should not normally happen. If it does, please contact Kvaser support.

#### 4.2 Technical data

In Table 8 below you will find the Kvaser Memorator 2xHS v2's technical specifications.

CAN Channels	2
CAN Transceivers	MCP2561FD (Compliant with ISO 11898-2)
CAN Controller	Kvaser CAN IP in FPGA
Galvanic isolation	Yes
CAN Bit Rate	50 kbit/s to 1 Mbit/s
Time stamp resolution	100 μs
Max message rate (interface)	8000 msg/s per channel
Max message rate (logging)	8000 msg/s per channel
Error Frame Detection	Yes
Error Frame Generation	No
Silent mode	Yes
PC interface	USB Hi- and Full-Speed
External power	9–40 V
Power consumption	Up to 3W
Hardware configuration	Done by software (Plug & Play).
Software requirements	Windows Vista or later. (For other operating systems, contact Kvaser support.)
Dimensions	55 x 150 x 23 mm for body incl. strain relief
Weight	155 g
Operating temperature	−20 °C to +70 °C
Storage temperature	-40 °C to +85 °C
Relative humidity	0 % to 85 % (non-condensing.)

Table 8: Technical Specifications

#### 4.3 CAN connectors

Kvaser Memorator 2xHS v2 devices that use the 9-pin D-SUB connector (see Figure 6) have the pinning described in Table 9 on Page 18.

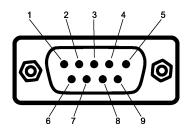


Figure 6: The D-SUB 9 connector pin numbers



D-SUB pin number	Function
1	Not connected
2	CAN_L
3	GND
4	External trigger (CAN 1: Trigger input, CAN 2: Trigger output)
5	Shield
6	Not connected
7	CAN_H
8	Not connected
9	Power supply to the device (CAN 1 only)

Table 9: Configuration of the 9-pin D-SUB

#### 4.4 CAN bus termination

Every CAN bus must be terminated with a 120 Ohm resistor at each end of the bus. The Kvaser Memorator 2xHS v2 does not contain any CAN bus termination, because their inclusion could cause severe disturbance in a system which is already correctly terminated.

For laboratory or testing use, the exact value of the termination resistors is not always critical. Sometimes a single terminator is sufficient. For production, proper termination is essential. If you see error frames on the bus, you should check the termination.



To save yourself a lot of trouble, always terminate the CAN bus properly.

## 4.5 External trigger input

The Kvaser Memorator 2xHS v2 can be set up to trigger on an external signal and can be configured to react on both falling and rising edges.

- If it is set to trigger on a falling edge, the trigger is activated when the External trigger is connected to ground.
- If it is set to trigger on a rising edge, the trigger is activated when the External trigger is disconnected from ground.

There are two ways to create such an external signal, either connect a switch from the External trigger input on CAN channel 1 to ground or connect a signal between 0 and 5 V to the External trigger input. See Section 4.3, CAN connectors, on Page 17 for pin numbering.



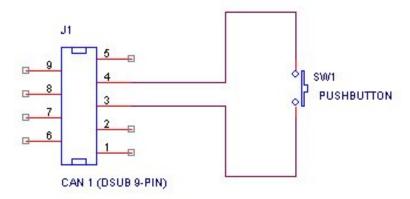


Figure 7: Example of how to connect a button to the External trigger input.

The trigger input is debounced by the firmware so that a pulse of shorter length than approximately 30 ms will not be detected.

Internally, the External trigger input has a pull-up to +5 V, see Figure 8 on Page 19

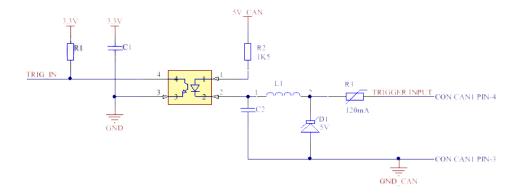


Figure 8: The External trigger input inside the Kvaser Memorator 2xHS v2.

### 4.6 External trigger output

The Kvaser Memorator 2xHS v2 can be set up to send an external pulse through the External trigger output pin. See Section 4.3, CAN connectors, on Page 17 for pin numbering.

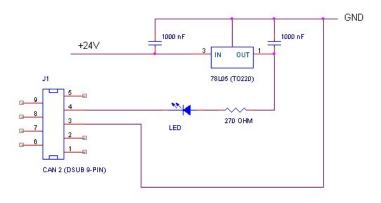


Figure 9: Sample circuit for connecting a LED to the External trigger output.

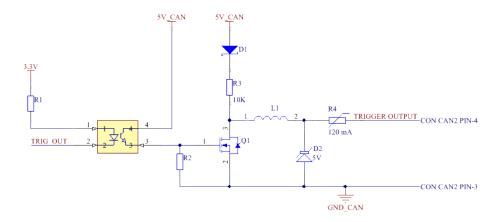


Figure 10: The External trigger output inside the Kvaser Memorator 2xHS v2.

### 4.7 Updating the firmware

For the Kvaser Memorator 2xHS v2 to communicate with the host computer, compatible versions of the Kvaser CANlib (including driver) and firmware must be installed.

The latest versions of firmware and drivers can be downloaded for free at http://www.kvaser.com/download/.

Connect the Kvaser Memorator 2xHS v2 to your PC with the USB cable and start the update.exe application. A window opens showing the Firmware Update Instructions, read and follow those carefully.

To check the current firmware version, open "Kvaser Hardware" which can be found in the Control Panel. Select "Kvaser Memorator 2xHS v2" in the tree view to the left, and click on the channel. The firmware revision information now appears in the right half of the window.



# 5 Disposal and Recycling Information



When this product reaches its end of life, please dispose of it according to your local environmental laws and guidelines.

Dispose of batteries according to your local environmental laws and guidelines.

For information about Kvaser's recycling programs, visit: http://www.kvaser.com/en/kvaser/recycling-policy.html



### 6 Legal acknowledgements

#### 6.1 Usage warning



#### **WARNING FOR ALL USERS**

WARNING! - YOUR USE OF THIS DEVICE MUST BE DONE WITH CAUTION AND A FULL UNDERSTANDING OF THE RISKS!

THIS WARNING IS PRESENTED TO INFORM YOU THAT THE OPERATION OF THIS DEVICE MAY BE DANGEROUS. YOUR ACTIONS CAN INFLUENCE THE BEHAVIOR OF A CAN-BASED DISTRIBUTED EMBEDDED SYSTEM, AND DEPENDING ON THE APPLICATION, THE CONSEQUENCES OF YOUR IMPROPER ACTIONS COULD CAUSE SERIOUS OPERATIONAL MALFUNCTION, LOSS OF INFORMATION, DAMAGE TO EQUIPMENT, AND PHYSICAL INJURY TO YOURSELF AND OTHERS. A POTENTIALLY HAZARDOUS OPERATING CONDITION IS PRESENT WHEN THE FOLLOWING TWO CONDITIONS ARE CONCURRENTLY TRUE: THE PRODUCT IS PHYSICALLY INTERCONNECTED TO A REAL DISTRIBUTED EMBEDDED SYSTEM; AND THE FUNCTIONS AND OPERATIONS OF THE REAL DISTRIBUTED EMBEDDED SYSTEM ARE CONTROLLABLE OR INFLUENCED BY THE USE OF THE CAN NETWORK. A POTENTIALLY HAZARDOUS OPERATING CONDITION MAY RESULT FROM THE ACTIVITY OR NON-ACTIVITY OF SOME DISTRIBUTED EMBEDDED SYSTEM FUNCTIONS AND OPERATIONS, WHICH MAY RESULT IN SERIOUS PHYSICAL HARM OR DEATH OR CAUSE DAMAGE TO EQUIPMENT, DEVICES, OR THE SURROUNDING ENVIRONMENT

WITH THIS DEVICE, YOU MAY POTENTIALLY:

- CAUSE A CHANGE IN THE OPERATION OF THE SYSTEM, MODULE, DEVICE, CIRCUIT, OR OUTPUT.
- TURN ON OR ACTIVATE A MODULE, DEVICE, CIRCUIT, OUTPUT, OR FUNCTION.
- TURN OFF OR DEACTIVATE A MODULE, DEVICE, CIRCUIT, OUTPUT, OR FUNCTION.
- INHIBIT, TURN OFF, OR DEACTIVATE NORMAL OPERATION.
- MODIFY THE BEHAVIOR OF A DISTRIBUTED PRODUCT.
- ACTIVATE AN UNINTENDED OPERATION.
- PLACE THE SYSTEM, MODULE, DEVICE, CIRCUIT, OR OUTPUT INTO AN UNINTENDED MODE.

ONLY THOSE PERSONS WHO:

(A) ARE PROPERLY TRAINED AND QUALIFIED WITH RESPECT TO THE USE OF THE DEVICE,

(B) UNDERSTAND THE WARNINGS ABOVE, AND

(C) UNDERSTAND HOW THIS DEVICE INTERACTS WITH AND IMPACTS THE FUNCTION AND SAFETY OF OTHER PRODUCTS IN A DISTRIBUTED SYSTEM AND THE APPLICATION FOR WHICH THIS DEVICE WILL BE APPLIED, MAY USE THE DEVICE.

PLEASE NOTE THAT YOU CAN INTEGRATE THIS PRODUCT AS A SUBSYSTEM INTO HIGHER-LEVEL SYSTEMS. IN CASE YOU DO SO, KVASER AB HEREBY DECLARES THAT KVASER AB'S WARRANTY SHALL BE LIMITED TO THE CORRECTION OF DEFECTS, AND KVASER AB HEREBY EXPRESSLY DISCLAIMS ANY LIABILITY OVER AND ABOVE THE REFUNDING OF THE PRICE PAID FOR THIS DEVICE, SINCE KVASER AB DOES NOT HAVE ANY INFLUENCE ON THE IMPLEMENTATIONS OF THE HIGHER-LEVER SYSTEM, WHICH MAY BE DEFECTIVE.



THIS PRODUCT CONTAINS A RECHARGEABLE LI-ION BATTERY THAT MUST BE DISPOSED OF PROPERLY. IT MAY EXPLODE IF DAMAGED OR DISPOSED OF IN FIRE. DO NOT SHORT CIRCUIT.



### 6.2 EC Regulatory Compliance

The product(s); 73-30130-00821-2, is in conformity with the essential requirements of the following regulations and directives:

- DIRECTIVE 2012/19/EU OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 4 July 2012 (WEEE)
- REGULATION (EC) No. 1907/2006 (REACH), Annex XIV (the 'Candidate list') and Annex XVII ('Restriction of Substances')

The products listed above also complies with DIRECTIVE 2011/65/EU OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 8 June 2011 (RoHS) and is in conformity with the following standards and/or other normative documents:

Standard	Description
EN 50 581 (2012)	Assessment with respect to restriction of hazardous substances

Table 10: Standards and normative documents for RoHS 2011

The products listed above also complies with DIRECTIVE 2004/108/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 15 December 2004 (EMC-directive) and is in conformity with the following standards and/or other normative documents:

Standard	Description
EN 55 022 (2010)	Class B. IT equipment, commercial emission
EN 55 024 (2010)	IT equipment, commercial immunity

Table 11: Standards and normative documents for EMC 2004

**NOTE:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his/her own expense.

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DeviceNet is a trademark of Open DeviceNet Vendor Association, Inc.

NMEA 2000 is the registered trademark of the National Marine Electronics Association, Inc.



# 7 Document Revision History

Version history for document UG\_98173\_memo\_2hs\_v2:

Revision	Date	Changes
1.0	2016-05-02	Initial version
1.1	2016-06-17	Added charging information under troubleshooting section

